

# nur am ramizah binti madbas rin

### **OBJECTIVE**

To acquire a job as a freelancer specialist where I will be able to use my skills and knowledge to enable the organization to meet its goals and objectives.

### CONTACT



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## **EDUCATION**

Universiti Teknologi Mara, Campus Sungai Petani, Kedah. Bachelors of International Business 2019- Until now, Current GPA: 3.2

Universiti Teknologi Mara, Campus Rembau, Negeri Sembilan. Diploma in Business Management 2016-2019, 3.1 GPA

Smk Idris Shah, Gopeng, Perak. Sijil Pelajaran Malaysia 2011-2015, 3A 4B 2C

### **WORK EXPERIENCE**

#### **CUSTOMER SERVICE**

- Serves customers by providing product and service information and resolving product and service problems.
- Attracts potential customers by answering product and service questions and suggestion information about other products and services.

#### **SUPERVISOR**

- Accomplishes department objectives by supervising staff and organisation and monitoring processes.
- Accomplishes staff job results by coaching, counseling, and disciplining employees.

## PROFESSIONAL SKILLS

Marketing Communication

Copywriting

Social Media Management

Customer Service

#### INTERESTS



Romantic Comedy Movies and Novels



Creative Writing World Literature



Documentaries & Investigative Shows



Thought-Provoking ideas & discussions