

# Faizzatul Shafika

## UNIVERSITY STUDENT

### OVERALL PROFILE

Experienced and results-oriented Sales Assistant with four months of experience in retail environments. Motivated professional with strengths with a supervising employers and promoting optimal customer service. Adept in employee relations, inventory organization, and visual merchandising. Prepared, organized, and trained in product knowledge and store regulations. Committed to creating an environment that is conducive to achieving increased sales and customer satisfaction.



### EMPLOYMENT HISTORY

#### Sales Assistant

**Ezra Apparel Store | April 2018 - June 2018**

- Worked well independently and on a team to solve problems.
- Served as a friendly, hardworking, and punctual employee.
- Organized and prioritized work to complete assignments in a timely, efficient manner.
- Operated with a strong work ethic, professionalism, and the ability to work under pressure.
- Sought to work through challenges and foster a positive team spirit.

### ACADEMIC HISTORY

#### SMK Seremban 2

**PMR & SPM | Jan 2015 - May 2016**

- PMR: 5A 3B
- SPM: 3A 2B

#### Kolej Poly-Tech Mara Bangi

**Faculty of Business and Management | July 2016 - January 2019**

BM111 - Diploma in Business Studies

- CGPA: 3.18
- MUET: Band 3
- Dean list in Semester 3 and Semester 5

#### Universiti Teknologi Mara Kedah

**Faculty of Business and Management | Feb 2019 - Dec 2021**

BA246 - International Business

- Current CGPA: 3.40
- Dean list in Semester 2

### DETAILS

5C, Jalan Seroja 4/1, Taman Aman Suria, 08000 Sungai Petani, Kedah, Malaysia

019-6123027

[faizzatulshafika@gmail.com](mailto:faizzatulshafika@gmail.com)

### LINKS

[Facebook](#)

[Twitter](#)

[Instagram](#)

[LinkedIn](#)

### SKILLS

Microsoft Office  
Internet Marketing  
Business Management  
Business Plan  
Data Processing  
Article Writing  
Advertising  
Financial Accounting

### WORK REFERENCES

- Muna Binti Abdul Jalil  
Lecturer of UiTM Merbok  
Email: [munaabdjalil@uitm.edu.my](mailto:munaabdjalil@uitm.edu.my)
- Puan Nurul  
Owner of Ezra Apparel Store  
Phone: 012-2153037

### LANGUAGE

Malay

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English

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